

Shayna Burke

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[Digital Professional Portfolio](#)

Professional Profile

Nursing Professional with a Master's of Science (MSN) in Nursing Administration and Management, a Bachelor's in Business Economics and twenty plus years of customer service, leadership and healthcare experience. Nurse Manager for a Medical Surgical & Telemetry Clinical Decision/Respiratory Isolation Unit at Kaweah Health Hospital, earning the highest ranked unit at Kaweah Health for overall patient satisfaction for the entire year of 2021. Experienced with high level project design and implementation to improve workflow efficiencies and patient outcomes, elevating patient and employee satisfaction. A former bedside Registered Nurse, Charge Nurse and Clinical Educator for approximately eight years at Community Regional Medical Center's 2Central/2East Trauma Medical Surgical Unit consisting of sixty plus patient beds.

Professional Work Experience

KAWEAH HEALTH HOSPITAL, VISALIA

2/21-present

Nurse Manager, 2South M/S Clinical Decision Unit & Respiratory Isolation Unit

- Nurse Manager of 100+ employees including RNs, CNAs, LVNs, SNAs & SNIs.
- Interview, hire and collaboratively train all RNs, CNAs, LVNs, SNAs & SNIs.
- Manage staffing schedules (Clairvia), timecards (Kronos), and leave of absences (LOAs).
- Collaborate with senior leadership for vision and implementation of organizational standards and goals.
- Design and implement strategies to improve cost efficiencies and improve overall patient outcomes.
- Sustained zero CLABSIs, CAUTIs and HAPIs for all of 2021.
- Minimized falls through the implementation of cutting-edge technology.
- Achieved 85% overall patient satisfaction in 2021 (the highest earned at Kaweah Health Hospital).
- Sustain 2South's exemplary customer service and innovative Infection Prevention strategies.
- Extensive planning and implementation to supply the unit with the necessary medical equipment and oxygen supplies while fostering accessibility to necessary resources while maintaining an open negative airflow unit to prevent the spread of the COVID-19.
- Collaborated with Respiratory Therapy (RT) to design and implement 2Souths progressive oxygen therapy management/protocols (advancing oxygen from a Nasal Cannula, Venturi Mask and Rebreathers to High Flow (HF) Nasal Cannula), empowering 2Souths staff while caring for our COVID-19 population.

COMMUNITY REGIONAL MEDICAL CENTER, FRESNO

7/13-2/21

Clinical Nurse Educator, Trauma Medical Surgical (2Central/2East)

- CAUTI committee co-chair; designed and implemented CMCs systemwide CAUTI Insertion & CAUTI Care & Maintenance bundle with systemwide committee (designed infographics, videos, and flyers)
- CLABSI/HAPI committee member; designed and implemented CMC's CLABSI Care & Maintenance bundle with systemwide committee to advance safe patient handling with respect to central lines.
- IPCC/NPCC committee member supporting the Trauma Medical Surgical service line through active engagement in relevant policy reviews and revisions.
- Designed Clinical Staff Development website; housing department forms, orientation skills checklists (OSLs), educational videos, new hire competencies and clinical processes/skills to streamline support systems, expand educational outreach initiatives and increase transparency and standardization across the system.
- Actively designed and implemented the Medical Surgical onboarding process for new hires systemwide.
- Responsible for new hire competencies and sustaining annual competencies at skills fairs and open office hours.

- Invested in new hires throughout their first year of employment to further support clinical skills, expand their critical thinking and fine-tune time management skills.

Charge Nurse/Registered Nurse

- Four (4) years as Supervisor/Charge Nurse/Relief Supervisor on 2C/2E managing patient flow with bed control, assisting the RNs with their daily patient care, attending bed meetings, creating the patient care assignments, assisting with daily concerns of patients and families, providing daily reports to management, coordinating and cooperating with all interdisciplinary healthcare team members.
- Two (2) years of bedside RN experience (Trauma Med Surg/Postop Surgical) designing highly individualized nursing care plans and providing therapeutic nursing interventions for a variety of complex patients with diverse demographic backgrounds.
- Established meaningful relationships through advanced interpersonal skills and purposeful conversations.
- Used assertive and compassionate communication, offering authentic interactions with all patients, families, and colleagues.

ADVENTIST HEALTH MEDICAL CENTER, SELMA

9/11-8/12

Certified Nursing Assistant

TRI EMERALD FINANCIAL GROUP

3/02-4/09

Sales/Operations Manager

Skills and Accomplishments

- Highly involved in the startup of CRMC's COVID unit (2West) in 2020 alongside the former Unit Manager Kamlesh Sandhu and Med Surg Director Kristine Aubrey.
- Graduated from the "Aji Network" (A Business Professionals Course) increasing my capacity to think and act more powerfully and produce highly competitive offers in an ever-changing healthcare environment.
- Graduated from a two-year (2) Business Professional's Course known as "LEIP" Leadership, Entrepreneur, Innovation and Power, further cultivating innovative leadership strategies to build and inspire teams.

Professional Organizations

- Member of the esteemed "Association of California Nursing Leaders" (ACNL), a professional association for Nurse Leaders, consisting of approximately 1,200 nurse managers, nurse directors, chief nursing officers, nurse educators, and others across California.
- Member of honored "Delta Epsilon Tau Honor Society", Aspen University's Alpha of Colorado Chapter for demonstrated leadership and commitment to distance education and learning.

Education

- Aspen University, MSN in Administration & Management
- College of the Sequoias, Registered Nursing Program
- University of California, Bachelor of Arts in Economics
- Fresno City College, Nursing Prerequisites

References available upon request